

## General conditions of rental of bungalows The Natural Curacao.

1. These general conditions apply to all offers, reservations and contracts relating to all accommodations and other facilities, which are rented by The Natural Curacao or companies are booked through this.
2. In these general conditions the concept of "tenant" means: The Natural person who enters into an agreement with regard to rent/use of the accommodation. The term "user" means the tenant and the fellow tenants who use the accommodation rented by the tenant and/or use other facilities.
3. These general conditions are applicable regardless of your (prior) reference to possible own terms or to other general conditions. The Natural disclaims all other general conditions used by you or which you are referring to.
4. These general conditions deviating agreements are only valid if agreed in writing appointments.

### Reservations:

- 1 The Natural only accepts reservations of persons who are 18 years of age or older. Reservations made by persons under that age are not valid.
- 2 To ensure the rest on the resort as much as possible, the Natural only accepts people who are, during their stay on the resort, older than 16 years of age.
- 3 The Natural only makes reservations for a stay of minimal 3 nights.
- 4 If The Natural accepts your reservation, The Natural sends you a confirmation mail and an invoice. You have to check this on accuracy. Any inaccuracies should be communicated immediately to The Natural.
- 5 The agreement between you and The Natural means that the Natural rents accommodation to you that is property of third parties. The Natural has the right acquired by agreement with the owner and is authorized on behalf of the owner with tenants to conclude agreements regarding rental.
- 6 The agreement between you and The Natural is established at the moment he Natural sends you a confirmation mail and the invoice.
- 7 The agreement covers rental of accommodation and/or other facilities for recreational use that by its nature is of short duration.
- 8 After sending the confirmation and the invoice by The Natural, the accommodation will be reserved up to 10 days. If the agreed amount of the reservation is not within these 10 days credited to the account of The Natural, the reservation will lapse. After this period of 10 days, you cannot derive any rights the reservation if payment is not credited in The Natural. The reservation is final once the full amount of the invoice is credited with The Natural.

### Amendment of the agreement

1. If you like to make amendments, after formation of the contract, The Natural is not obliged to accept these amendments. It is in The Natural freedom of choice to accept whether or not these changes. In the case The Natural accepts your changes, it is possible The Natural changes fee.

### Replacement

- 1 This is the entrepreneur, the tenant and other users not allowed to change the use of the accommodation to others than the persons mentioned in the agreement to cede in use, unless otherwise agreed in writing with The Natural.

2 If you and The Natural have agreed that you and/or one or multiple users are replaced, you will continue alongside the renter and/or users that you and/or other users replaced severally liable towards The Natural for the payment of the rental, the possible change fee and any additional costs arising from the replacement and any cancellation fees.

3 If you and The Natural have agreed that you and/or one or multiple users are replaced, you will continue alongside the renter and/or users that you and/or other users replaced severally liable towards The Natural for the payment of the rental, the possible change of fee and any additional costs arising from the replacement and any cancellation fees.

#### Extra costs

1 On top of the rental fee comes 7% tourist tax.

2 The renter is liable for the use of the air conditioning costs, being USD 0.60 per Kilowatt.

#### Arrival and departure

1 You can on the day of arrival, as indicated on the confirmation of the reservation, make use of the accommodation from 3 p.m. On the agreed day of departure as stated on the confirmation of the reservation you should leave the accommodation before 11:00. The tenant can use the facilities throughout the day of departure.

2 If you agree with The Natural that you wish to stay longer than agreed, The Natural is still entitled to designate other accommodation.

3 If the use of the accommodation and/or other facility is terminated earlier than on the agreed date, as indicated on the confirmation of the reservation, the tenant has no right to a refund of all or part of the rent and/or costs.

#### Regulations:

1. Every morning between 08.00 and 09.00 there is a coffee hour on the porch of the House. You can use this time to ask questions, make comments, to settle on excursions, rent a car and of course drink your coffee with your fellow guests.

2. The swimming pools, the sun terraces and the porch of the bungalows are clothing optional. Feel free to be naked or not, we kindly ask you to wear a towel at the restaurant or at the coffee table in the morning.

3. In accordance with the local regulations one is obliged to show your legitimacy, on request, to the "check-in". If the guests cannot show their legitimacy The Natural is not allowed to accept guests.

4. The accommodation may be inhabited by up to 2 people. The villa may be inhabited up to 4.

5. In the accommodation may not be smoked inside. On the porch it is allowed to smoke.

6. The swimming pool is open from 07.00 hours to 23:00. Outside these hours we ask you not to make noise because of the rest of our guests. For committing necessary maintenance you will allow that without right to compensation or other facilities during your stay at the accommodation activities are carried out.

7. The tenant must provide the accommodation clean broom. You need to have done the dishes, having picked up the bedding, cleaned the kitchen and the refrigerator and have placed the garbage bag in the container.

8. The use of Bed linen, bath and towels are included, these will be changed 2 times a week.

9. There is a washing machine with coin system. You can buy the coins at the reception in the morning. We appreciate you for drying towels and linen to use the drying rack which is present in each accommodation.

10. If the renter and/or fellow users misbehave, The Natural has the right to remove these persons directly from the resort, without refund of the rent or a part of it.

#### Pets

1. Pets are not allowed in the accommodations.

#### Breakage, loss

1. The renter is liable for damage caused by breakage and/or loss and/or damage on inventory and/or on accommodation. Any damage must be reported immediately by the tenant to The Natural. And must immediately be compensated unless the tenant can prove that the occurrence of the damage is not due to fault of himself, other users or any of the members of his company.

#### Deposit

1. The Natural asks a deposit at the start of the stay. The amount of the deposit is USD 300.-per accommodation. In case the deposit is not immediately fulfilled, The Natural entitled the tenant and/or other users from access to and use of the accommodation.

2. If you are in arrears with payment of the deposit, The Natural moreover entitled to terminate the agreement with immediate effect (cancel).

3. The deposit or the remainder thereof after deduction any claims on the tenant will be refunded if you leave the accommodation properly. Any claims for damages by The Natural can continue to exist even though the deposit is refunded.

4. The Natural is entitled to claim damages or losses above USD 300,-to recover without intervention of the judge.

#### Cancellation Costs

1 If a reservation is cancelled by the tenant, cancellation costs payable by the tenant. These costs are if cancelled until 30 days before arrival 50% of the total cost and from the 30th day before arrival or later the total cost of the arranged rental price.

2 If you have not arrived within 24 hours after the agreed date without further notice, it is treated as a cancellation.

#### Force majeure and modification

1. In the case The Natural (temporarily) is not able to perform the contract in whole or in part by you, will this force majeure within 10 days after they became aware of the impossibility of the agreement, to submit a proposal (for other accommodation/other period etc.).

2. Force majeure on the side of The Natural exists if the implementation of the agreement in whole or in part, temporarily or not prevented by circumstances beyond the control of The Natural situated, including war danger, strikes of the staff, blockades, fire, flood and other disturbances or events.

3. You are entitled to reject the proposed amendment. If you reject the amendment, you should report this within 10 days after receipt of the amending proposal submissions. In that case The Natural has the right to terminate the agreement with immediate effect. In that case you have the right to remission and/or return of (the part already paid for) the rental amount.

In that case, The Natural will then not be obliged to compensation for any damage. Unless there is intent, fault or negligence.

#### Liability

1. The Natural accepts no liability for theft, loss or damage of or to property or persons, of whatever nature, during or as a result of a stay in the resort and/or rental/use of the accommodation, unless there is intent, fault or negligence of The Natural or (one of) its employees.
2. Liability for damages consisting of loss of business and pleasure trip or other consequential damages, is excluded under all circumstances. The Natural is furthermore in no case liable for damage for which compensation is claimed pursuant to a travel and/or cancellation insurance or any other insurance.
3. The Natural is not liable for defects or interruptions in service by third parties services rendered.
4. On the basis of tort liability is in any case limited to a maximum of USD 50.000,-when personal accidents per guest per stay and liability for material damages is in any case limited to a maximum of USD 1.500,-per renter/user per stay.
5. You are with the user personally and severally liable for all loss and/or damage to the leased accommodation and/or property of The Natural, generated during the use thereof by you and/or other users, regardless of whether this is the result of acts or omissions by you and/or of third parties who are with your permission on the resort.
6. If not properly use or leaving behind incorrect inventory of accommodation, also in the case of serious pollution, charges are applicable, which you are obligated to comply immediately.

#### Applicable law

1. On the agreement between you and The Natural exclusively Dutch/Curacao's Caribbean law.

#### Generally

1. The Natural accepts no liability for translation, printing and editorial errors.